

# ALL004 TERMS AND CONDITIONS OF PAYMENT

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- hereinafter referred to as "MAIT" -



## **INHALTSVERZEICHNIS**

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### 1. TERMS AND CONDITIONS OF PAYMENT

#### **1.1. HARDWARE AND SOFTWARE**

All software components are delivered and invoiced immediately after the order is placed.

Hardware is calculated 100% after delivery.

For new customers or after a credit check, MAIT reserves the right to demand down payments or advance payments of the total amount.

#### **1.2. SERVICES:**

Services are invoiced after they have been provided, regardless of approvals or acceptance that has to be declared.

The calculation for on-site services includes costs for documentation, travel times, travel costs, expenses and, if applicable, accommodation costs.

Orders and scheduling of services are binding.

#### **1.3. PROJECT MANAGEMENT:**

Depending on the agreement, project management is invoiced monthly or after delivery.

#### 1.4. TRAINING

The prices in the price list valid at the time the event is held apply. In addition to the participation fee, the prices also include the necessary use of the technical facilities and systems (under supervision).

Lunch is included in the price.

Any travel, food and accommodation costs incurred must be borne by the participant.

Invoices will be issued in the first week after the event begins.

#### **1.5. SERVICE AND SOFTWARE MAINTENANCE FEE:**

The remuneration for the implementation of the agreed services is defined as a monthly remuneration in the service/performance certificate (attachment).

#### The payment due

• Maintenance contracts are made annually in advance. If the contract begins during the year, the remaining period up to the end of the calendar year will be invoiced. After that, the billing period of the calendar year applies.



• Subscription contracts are calculated on a 12-month basis beyond the calendar year.

If third-party products are used or are part of the contract, the manufacturer's payment conditions must be observed.

#### **1.6. ONE-OFF COSTS:**

Freight and delivery to the installation site will be charged unless they are included as a flat rate or included in the offer/contract. The transport, insurance, installation and set-up costs, the connection of peripheral devices and the functional test are charged according to expenditure plus cable costs, cable laying costs, plugs and other connection and networking components.

#### 1.7. PRICES

Unless otherwise agreed, our standard price list applies in all other cases ALLOO5.

All prices mentioned do not include VAT. If the customer's tax authorities subsequently impose taxes or duties, these will be borne by the customer.

The prices are calculated in Euro.

#### **1.8. TERMS OF PAYMENT:**

All invoices are net without deductions within 14 days of receipt of the invoice.

#### 1.9. OWNERSHIP:

The goods remain the property of MAIT until full payment has been made.

A resale is only permitted if this has been communicated to MAIT in good time in advance, stating the name or company and the exact (business) address of the buyer, and MAIT agrees to the sale. In the event of approval, the purchase price claim is already deemed to have been assigned to MAIT and MAIT is authorized to inform the buyer of this assignment at any time.

#### **1.10. GENERAL TERMS AND CONDITIONS OF BUSINESS:**

Our enclosed general terms and conditions apply, as well as our service and maintenance contracts for hardware and software.